knowledge17

http://clabs.link/lab131976

WORK at LIGHTSPEED

Facilities: Optimize Work Management

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servicenow

Speaker Introduction



Name: Ralf Schnell

Title: Advisory Solution Consultant

Function: Sales

Company: ServiceNow

Experience: [text]

Expertise: [text]

Achievements: [text]

Current Projects: [text]

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Speaker Introduction



Name: Ric Hermans

Title: Advisory Solution Consultant

Function: Sales

Company: ServiceNow

Experience: [text]

Expertise: [text]

Achievements: [text]

Current Projects: [text]

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Agenda

Request Your Lab Instance

Facilities: Overview of the Application

Facilities: Requests & Tasks

Facilities: Asset Management

Facilities: Planned Maintenance

Field Services: Dispatch & Auto-Dispatch

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Objectives and What You Will Learn

Objectives

- [text]

What you will learn

- [text]

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Request Your Lab Instance

- URL: http://clabs.link/lab131976

- LOGIN: admin
- PASSWORD: Knowledge17

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Facilities: Overview of the Application

- Lab 1.0: Access your Instance
- Lab 1.1: Lab Configurations
- Lab 1.2: Configure the Facilities Application

Instance request : https://clabs.link/krs-may-808 **login : admin password : Knowledge17**

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Facilities: Requests & Tasks

- Lab 2.0: Create a Facilities Request Task Template
- Lab 2.1: Facilities Requests & Tasks
- Lab 2.2: Facilities Skills Management

Instance request : https://clabs.link/krs-may-808 **login : admin password : Knowledge17**

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Facilities: Asset Management

- Lab 3.0: Create a New Asset Class

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Facilities: Planned Maintenance

- Lab 4.0: Maintenance Plan
- Lab 4.1: Maintenance Schedule
- Lab 4.2: Maintenance Schedule Task Template

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Field Services: Dispatch & Auto-Dispatch

- Lab 5.0: Configuring the Field Service Application
- Lab 5.1: Configure Auto-Assignment
- Lab 5.2: Create Field Service Work Order
- Lab 5.3: Central Dispatch
- Lab 5.4: Auto-Assignment

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Top Takeaways

1

[text]

2

[text]

3

[text]

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Thank You

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Q & A

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