knowledge17

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WORK at LIGHTSPEED

Creating Applications, No-Code Required

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servicenow

Agenda

- Instructor Introductions
- Why develop on ServiceNow?
- What you'll learn in this session.
- Platform capabilities leveraged in this lab.

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Speaker Introduction



Name: Arnez Nisperos

Title: Advisory Solution Consultant

Function: Sales

Company: ServiceNow

Experience: 10 years development, 5 years in operations, 6 years in solution consulting

Expertise: ITOM, ITSM, CSM, Development

Achievements: Developed MRP and E Kanban, consulted and implemented monitoring, license, and standards, and consulting customers to leverage ServiceNow in working at lightspeed

Current Projects: Working with customers on how best to leverage ServiceNow

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Speaker Introduction



Name: Chris Fulton

Title: Advisory Solution Consultant

Function: Sales

Company: ServiceNow

Experience: Over 20 years experience in IT Operations, Support and Engineering.

Expertise: IT Operations, ITIL and Service Mapping

Professional Achievements: ITIL certified, private pilot and amateur radio operator.

Personal Facts: Enjoy watching my daughter's sporting activities and racing FPV quadcopters.

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Objectives and What You Will Learn

Objectives

- Create a full application without code

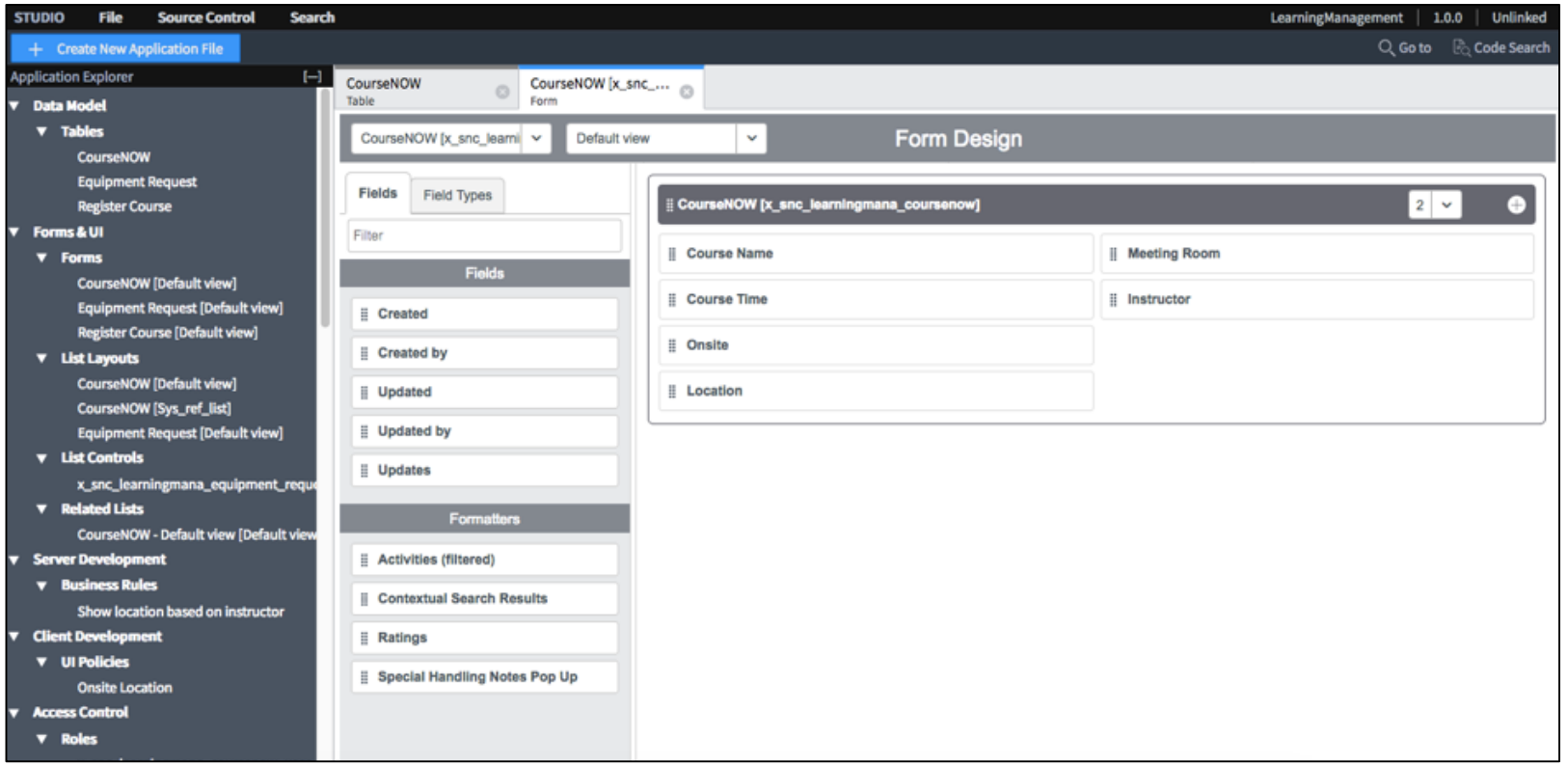
What you will learn

- Create tables and relationships
- Add custom fields to forms
- UI Policies and Dependent Fields
- Basic Business Rules
- Configure the Service Portal

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Studio

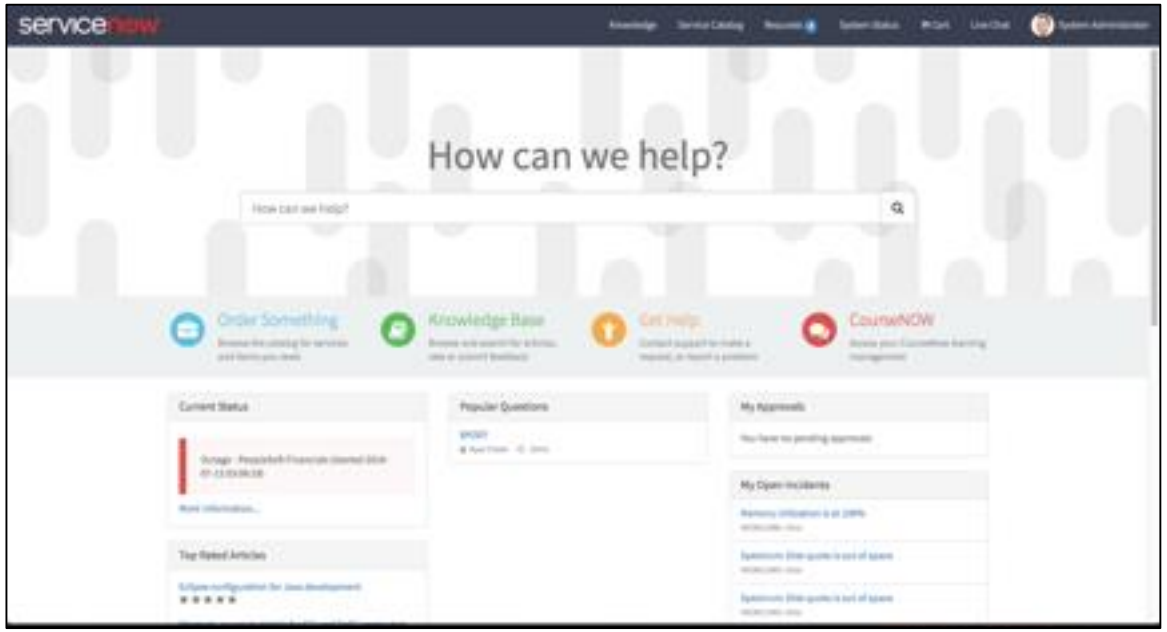
One-Stop Shop for your applications.



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Service Portal

Give your application a user-friendly UI that works across their desktop and mobile device. No coding required, using our drag-and-drop Service Portal designer.



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Top Takeaways

1

Almost any type of app can be created in ServiceNow

2

Creating apps with out coding is possible in ServiceNow

3

Leveraging the ServiceNow platform capabilities dramatically increase your development velocity

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Q & A

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