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Customer Service Management Panel Discussion

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ServiceNow

Cerner

Federal Communications Commission

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Panelist Introductions



NAME: Seth Bird

TITLE: Software Engineer

COMPANY: Cerner



NAME: Dustin Laun

TITLE: Senior Advisor to the CIO

COMPANY: FCC



NAME: Jill Heimer

TITLE: Sr. Manager Business Operations

COMPANY: Navitaire



NAME: Paul Selby

TITLE: Senior Product Marketing Manager

COMPANY: ServiceNow

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Q & A

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Thank You

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Moderated By:

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