knowledge17

WORK at LIGHTSPEED

Cloud Management: What's New In Jakarta?

UTPAL THAKRAR

Sr. Product Manager, Cloud Management

© 2017 ServiceNow All Rights Reserved

servicenow

Speaker Introduction



Name: Utpal Thakrar

Title: Sr. Product Manager

Function: Product Management

Company: ServiceNow

Experience: 25 years of Engineering, Product experience. 2 years at ServiceNow

Expertise: Product Management, Cloud computing from the early days of AWS

Current Projects: Cloud Management Platform for Jakarta and Kingston

© 2017 ServiceNow All Rights Reserved

Objectives and What You Will Learn

Objectives

- Say Hello to Jakarta Cloud Management Platform
- Product Demo

What you will learn

- Enterprise Challenges with Cloud
- How we solve it
- Introducing Jakarta CMP



© 2017 ServiceNow All Rights Reserved

Enterprise IT Business Motto

To deliver IT services to the business at the lowest cost while meeting established SLAs, Security and Compliance requirements

© 2017 ServiceNow All Rights Reserved

In comes Cloud



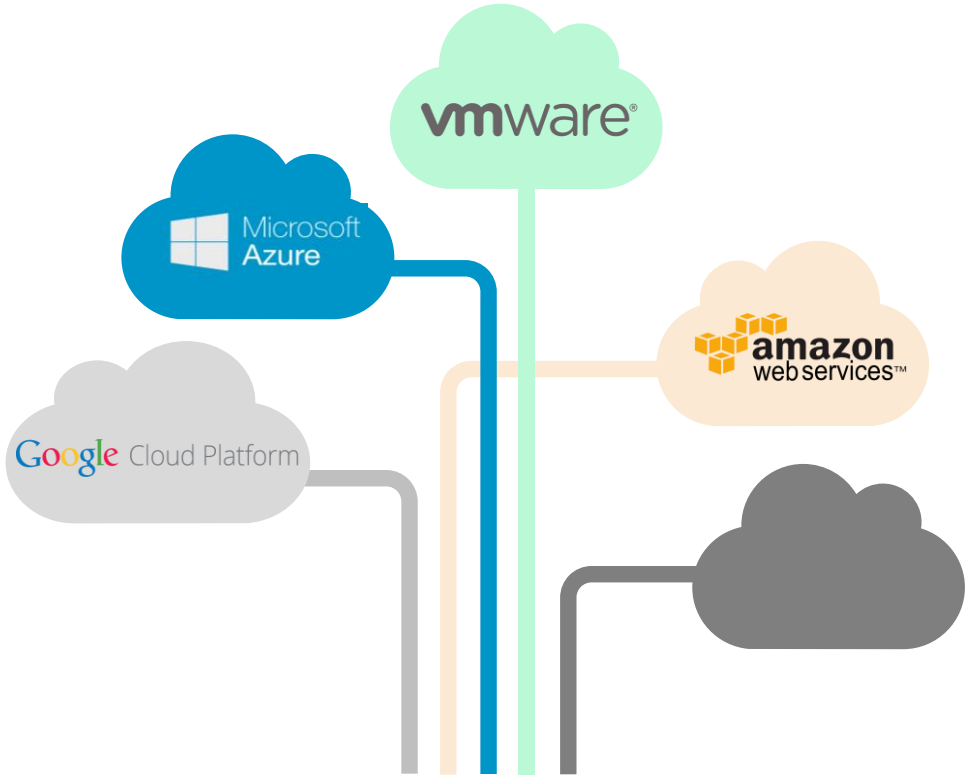
Cloud Promise

- Increased Business Agility
- Global reach
- Easy Access to resources
- Cheaper
- Opex model

© 2017 ServiceNow All Rights Reserved

A Case for Multi-Cloud

- Avoid vendor lock-in
- Leverage cloud-native capabilities
- Geographical compliance
- Optimize costs
- Multi-cloud happens

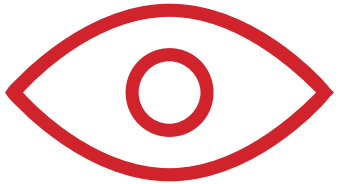


© 2017 ServiceNow All Rights Reserved

Multi-Cloud: What keeps Enterprises IT up at night?



Security



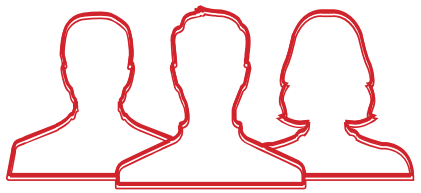
Visibility



Cost Overruns



Disparate Operating Models



People & Culture

© 2017 ServiceNow All Rights Reserved

A Case for Cloud Management



© 2017 ServiceNow All Rights Reserved

History of ServiceNow Cloud Management

FUJI

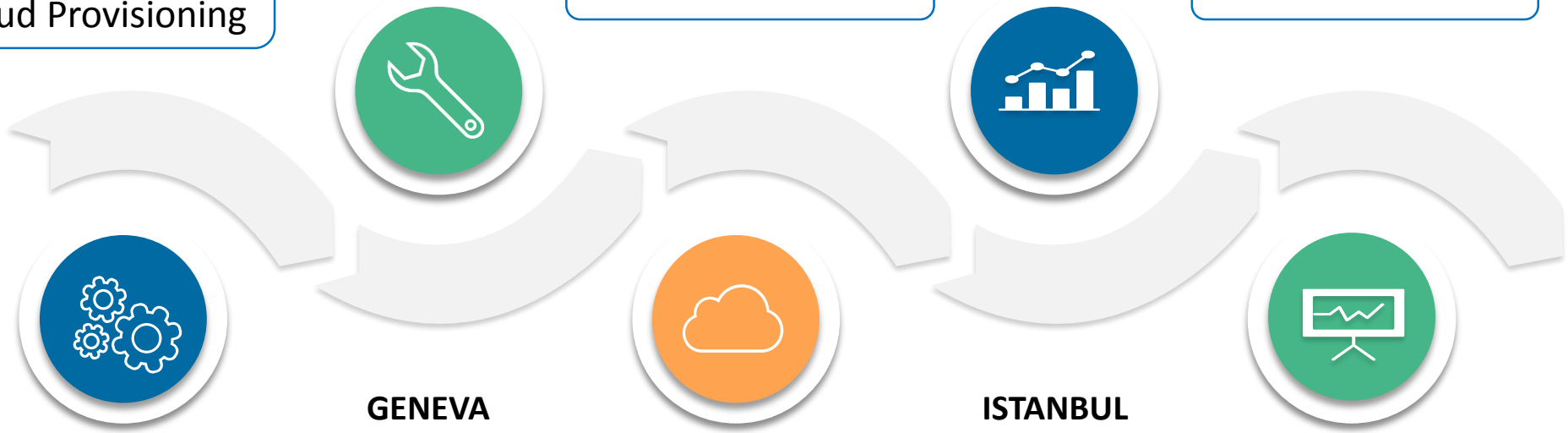
AWS, VMware
Cloud Provisioning

HELSINKI

Cost Management

JAKARTA

ITApp acquisition



GENEVA

Azure, AWS, VMware
Cloud Management

ISTANBUL

Cost Management
Resource Optimization
ARM, CFT templates

© 2017 ServiceNow All Rights Reserved

Extending ServiceNow single system of engagement to private & public clouds

Billing & Usage Management

Governance Policy Engine

Blueprint & Service Design

ServiceNow Platform

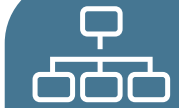


© 2017 ServiceNow All Rights Reserved

Technical Innovations in Jakarta CMP



Simplified
User Experience



Cloud Agnostic
Blueprint



Policy
Permissions



Extensibility



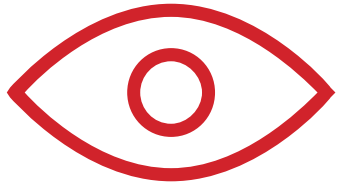
Re-vamped
Cloud CMDB

© 2017 ServiceNow All Rights Reserved

How does it all tie to Enterprise Challenges?



Security



Visibility



Cost Overruns



Disparate Operating Models

Policy Permissions

Single Pane Simple UX

Cost Optimization

Common Cloud Model

© 2017 ServiceNow All Rights Reserved

Product Demo

© 2017 ServiceNow All Rights Reserved

Thank You

UTPAL THAKRAR

Sr. Product Manager, Cloud Management

© 2017 ServiceNow All Rights Reserved

Q & A

UTPAL THAKRAR

Sr. Product Manager, Cloud Management

© 2017 ServiceNow All Rights Reserved