knowledge17

WORK at LIGHTSPEED™

Enterprise Cloud Governance: Achieving Agility with Guardrails

BRAJESH GOYAL
SR. DIRECTOR
ServiceNow

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Agenda

- Business drivers
- Requirements
- Solutions
- Next steps

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Speaker Introduction

NAME: Brajesh Goyal

TITLE: Sr. Director

FUNCTION: Product Management

COMPANY: ServiceNow

EXPERIENCE: Founder & CEO of ITAPP (acquired by ServiceNow in 2016)

EXPERTISE: Active in Cloud Management since 2002 (called enterprise grid computing back then)

ACHIEVEMENTS: Authored book on enterprise grid computing

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Session Overview



Objectives

- Agility – offense to stay ahead in today's market conditions
- Guardrails (security, compliance, & cost control) – defense to protect business from outside risks
- How do you achieve both?



What You Will Learn

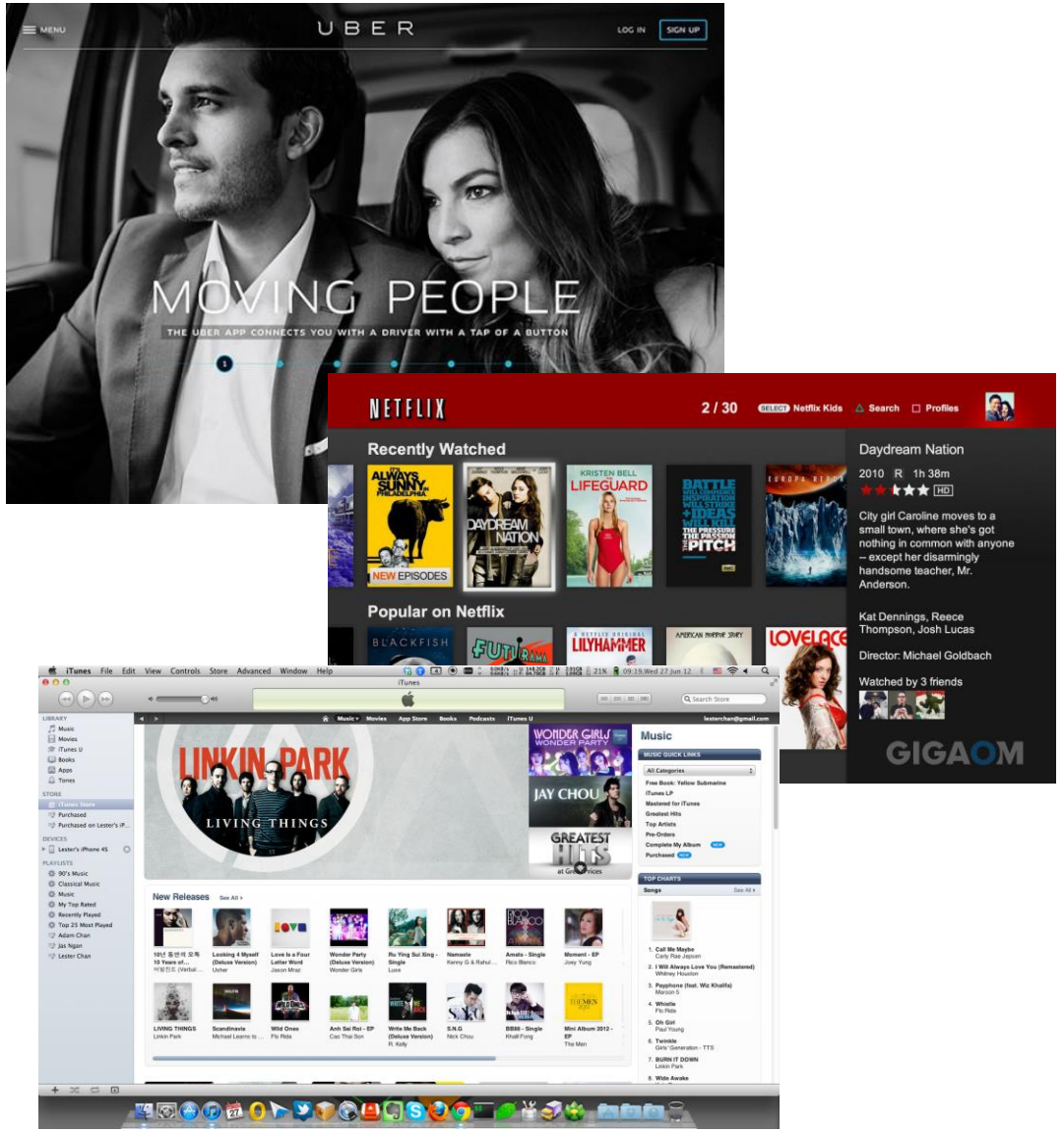
- How do you benefit from the agility offered by public & private cloud?
- How do you do so without compromising security, compliance, and maintaining costs within control?
- What does ServiceNow offer to help you in the process?
- Live demo

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Business Demand for Agility

Disrupt or Get disrupted

- Changing competitive landscape across almost every industry
- Shifting customer loyalty and expectations
- Time-to-market to capture new markets



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Use Cloud to Gain Agility

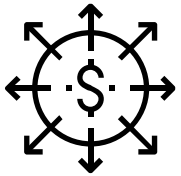
Wild wild west consumption of public clouds



- Increased security exposure



- No visibility of who is using what, where, & how



- Spiraling costs out of control

Creative team it will be awesome to get better icons & images for these

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Need for Guardrails

Manage business risks



- Security



- Compliance



- Stay within budget

Creative team it will be awesome to get better icons & images for these

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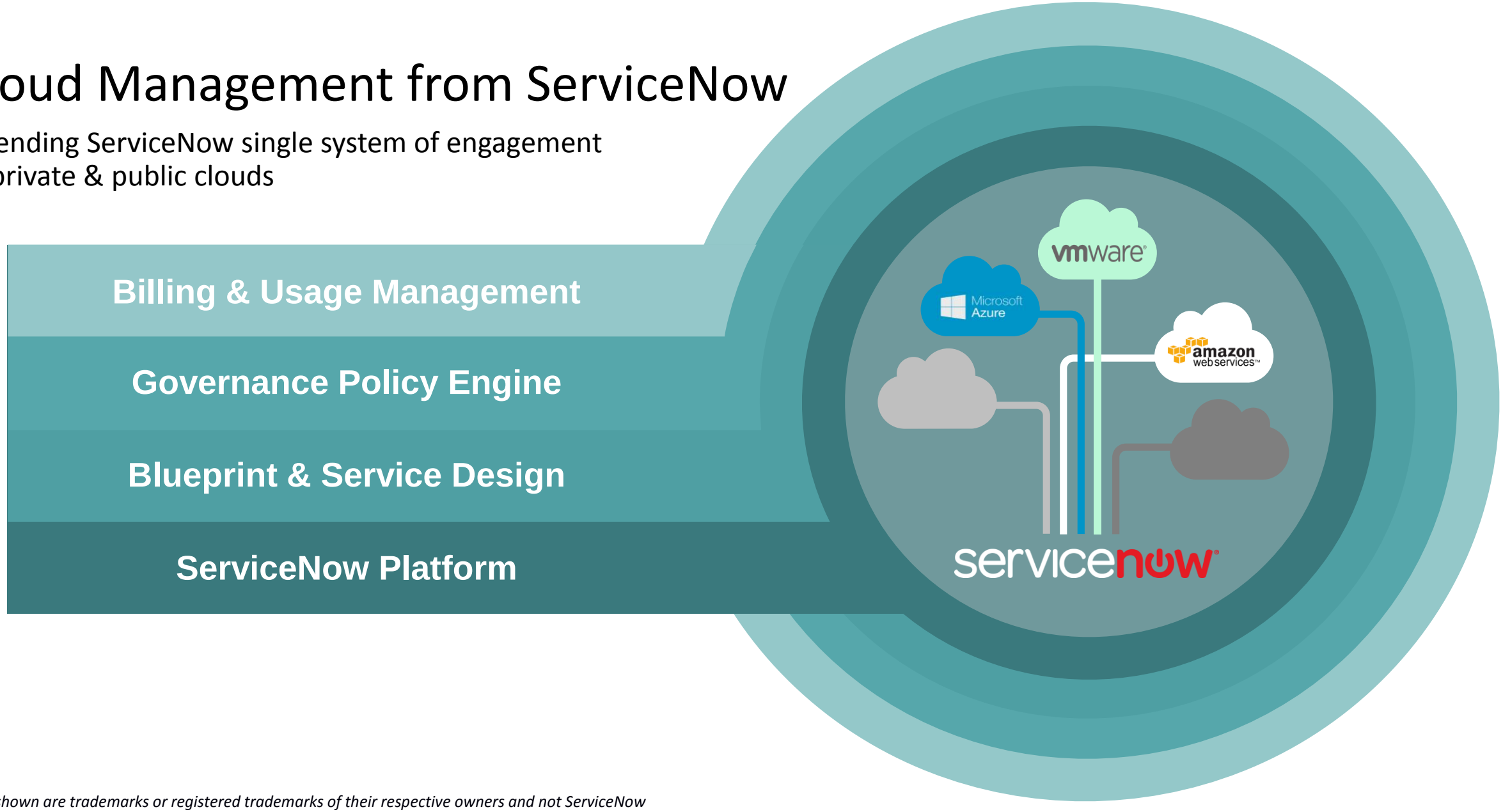
How to Achieve Both?

Agility ~~with~~ Guardrails

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Cloud Management from ServiceNow

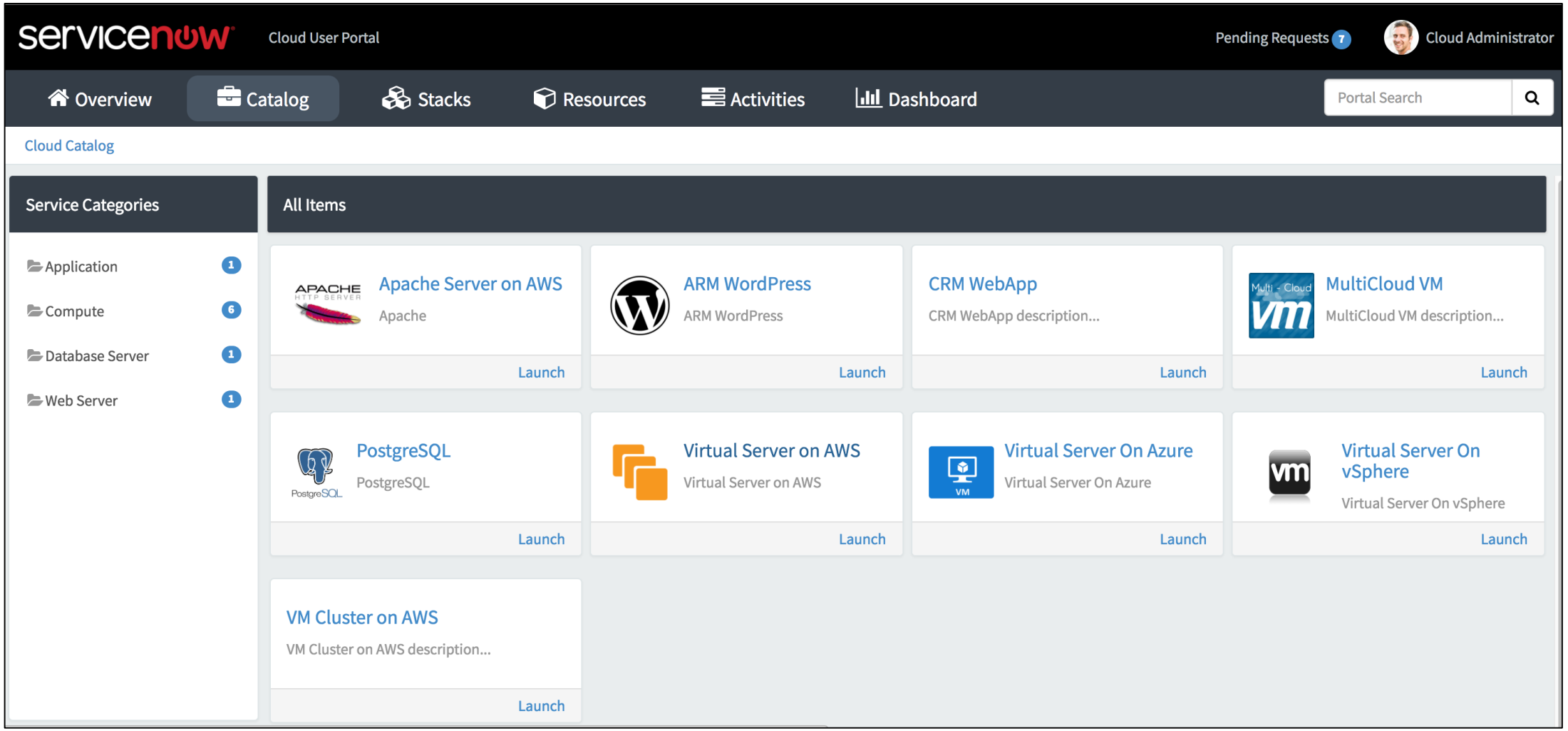
Extending ServiceNow single system of engagement
to private & public clouds



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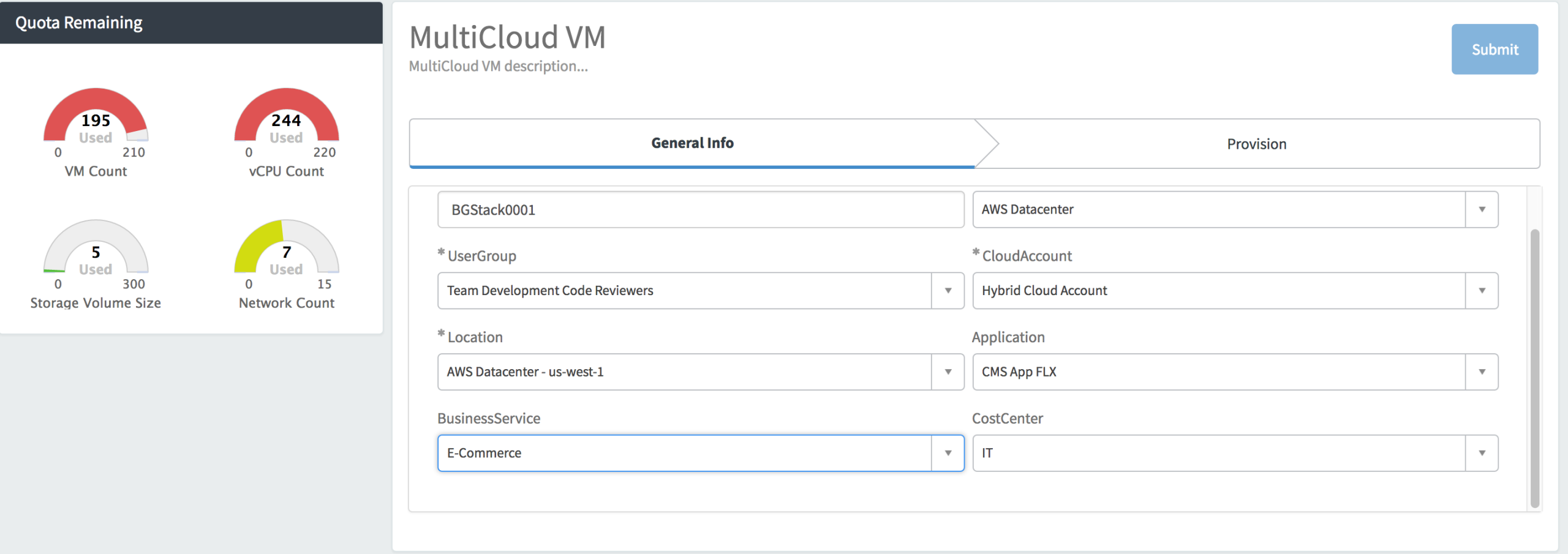
Certified and Standardized Service Catalog



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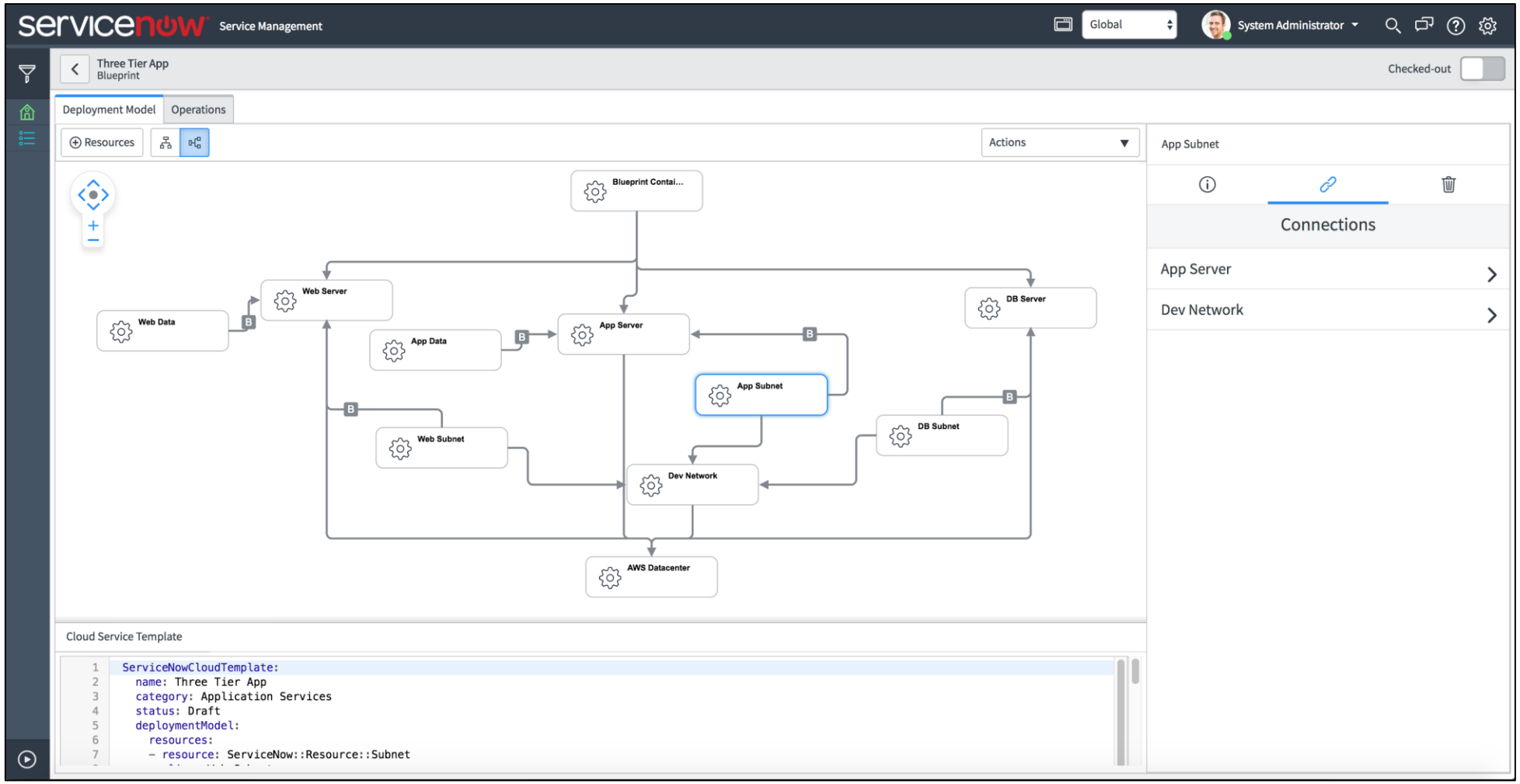
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Every Stack Tied to Cost Center, Business Service, Group



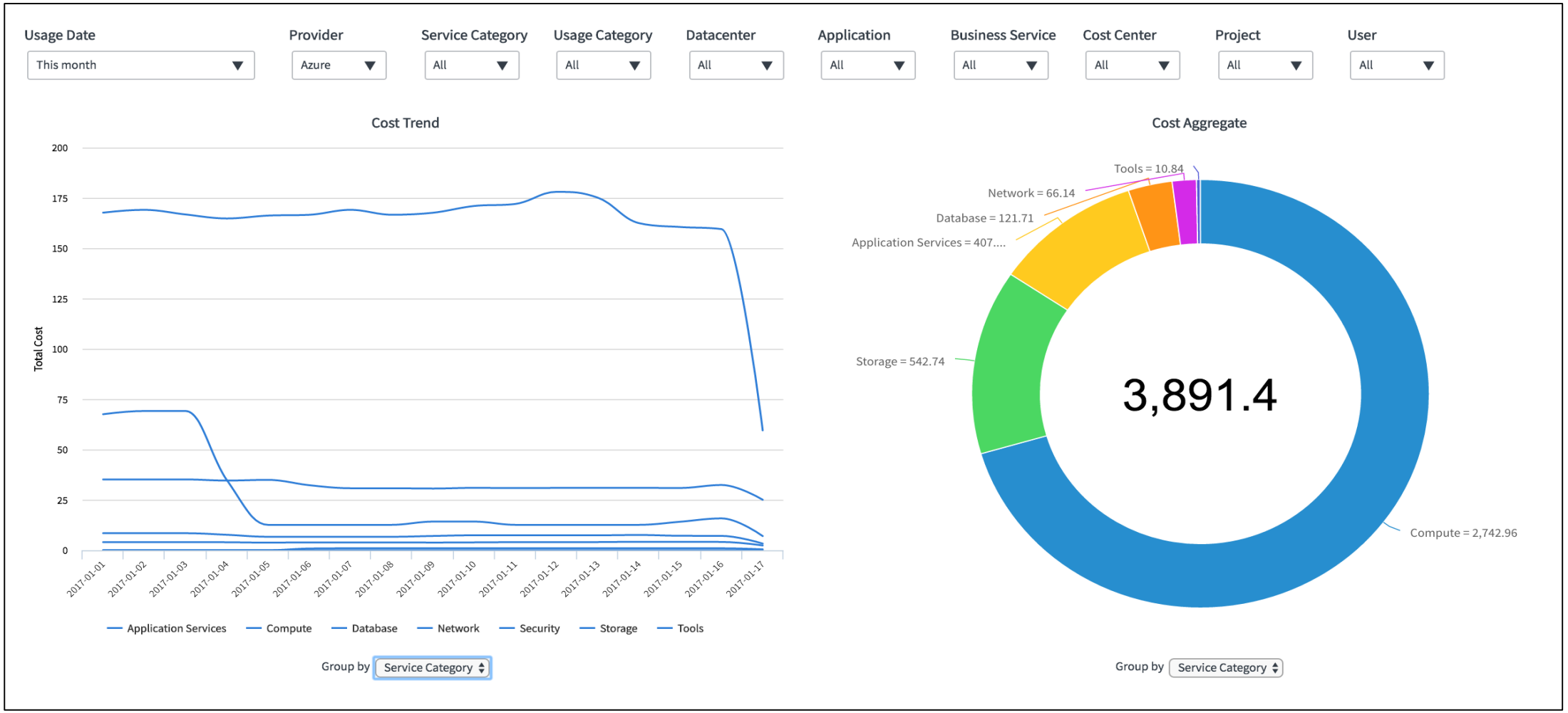
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Blueprint Design with Auto-Generated Catalog and Execution Plan



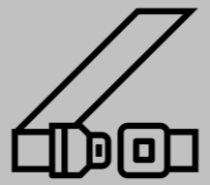
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Cost Visibility Across Cost-Centers, Groups, Business Services



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Secure & Compliant by Design



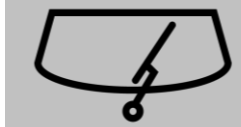
Approval processes are the first step



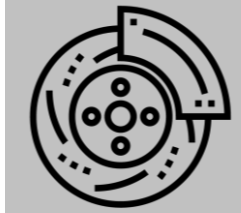
Certified images provide stability



Integrate with alerting/events



Proper tagging rules improve visibility



Quotas responsibly curb over-spending

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Live Demo

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Outcomes for a Large MSP

100%

Compliant

Provisioned Resources



Deploy resources on cloud

50X

FASTER

Time to provision VMs

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Top Takeaways

1

Agility and guardrails do not need to be odds with each other

2

You can design blueprints fast & consume those with enterprise security & compliance

3

Gain visibility & control spend across different groups, business services, applications, & cost-centers

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Call to Action

- Enable Cloud Management Plugin on your Jakarta instance
- Check out how-to videos on ServiceNow community site and ask questions
- Coordinate with your solution consultant for your cloud management workshop
- Get started with cloud agility without losing any of the enterprise security, compliance, and governance

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Q & A

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Thank You

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Value Outcomes

	Before	After
Time to deliver enterprise ready VMs	5 to 120 days	Minutes
Security & compliance exposure for resources on cloud	Unknown	Compliant by design for NOW provisioned stacks
Change management for production workloads in cloud	Ad hoc	Always
Usage & Cost controls	Variable	Track visibility by cost centers, business services, groups Limit usage using quotas

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Take the Survey

Please take a moment to complete a session survey in the Knowledge17 app.

Thank You

Brajesh Goyal

Sr. Director

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