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WORK at LIGHTSPEED™

# New In Jakarta: Automate Third-Party Risk with ServiceNow® Vendor Risk Management

DAVID BARKOVIC
*DIRECTOR, PRODUCT MANAGEMENT, SECURITY BUSINESS UNIT*
ServiceNow

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servicenow

# Speaker Introduction



**NAME:** David Barkovic

**TITLE:** Director, Product Management

**FUNCTION:** Product Development, Security Business Unit

**COMPANY:** ServiceNow

**EXPERIENCE:** 10 years in enterprise product mgmt., 6 years in software engineering, engineering mgmt.

**EXPERTISE:** Security, Enterprise Mobility

**ACHIEVEMENTS:** I can de-bone a duck

**CURRENT PROJECTS:** Vendor Risk Management, Vulnerability Response



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# Agenda

- What is third-party risk?
- ServiceNow® Vendor Risk Management
- Demo
- Customer introduction
- Q&A

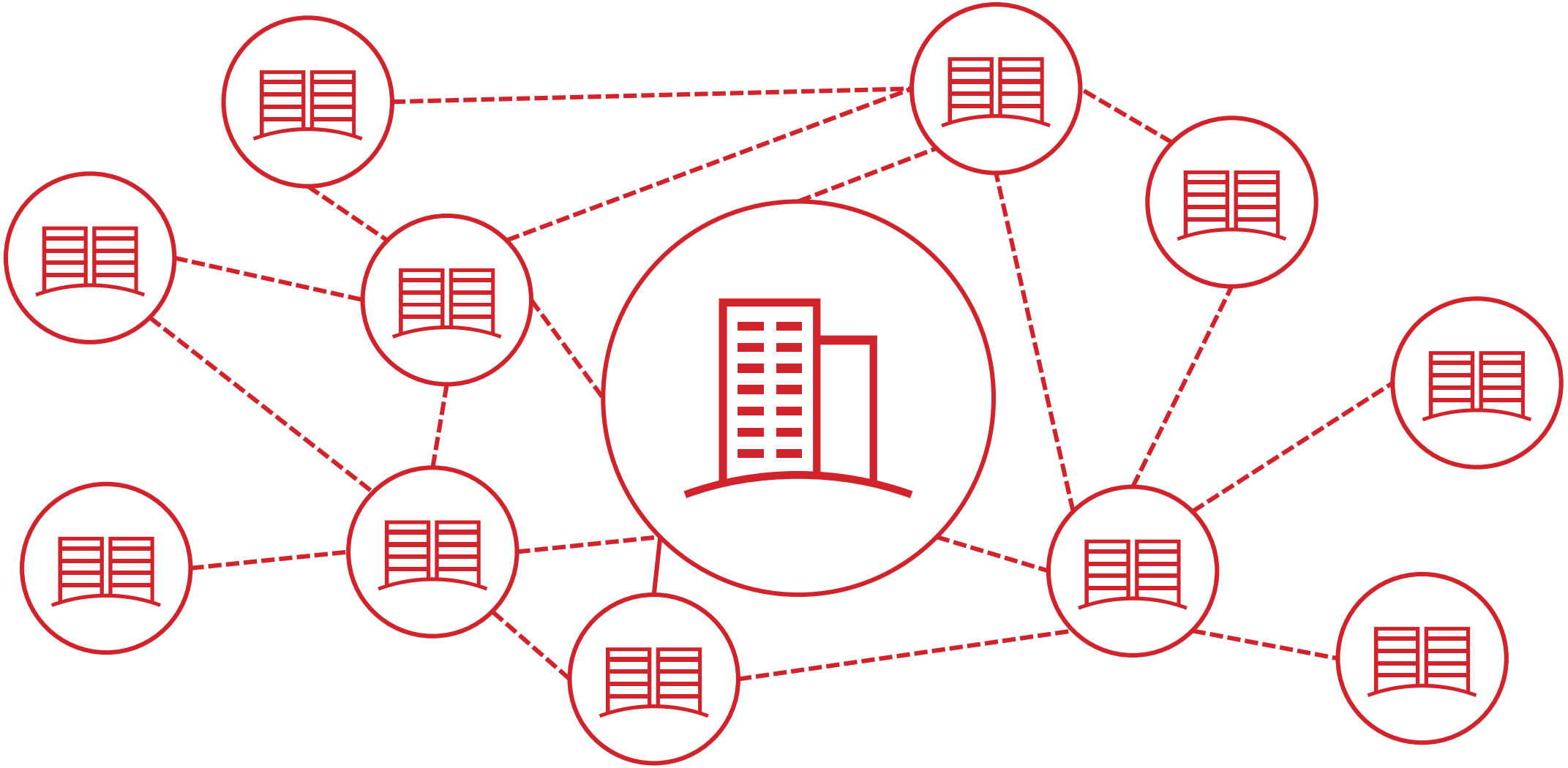

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# What is Third-Party Risk?



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# The Problem: Your Company Doesn't Exist in Isolation




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You can outsource your business functions, but you cannot outsource liability.


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# 40 Million

Exposed credit and debit card accounts

# 70 Million

Customers with personal information exposed

Source: http://www.databreachtoday.com/breach-aftermath-target-ceo-steps-down-a-6811

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# 3.9 Million

Customer's private health information exposed

Source: http://www.databreachtoday.com/ehr-cyberattack-affected-39-million-a-8448

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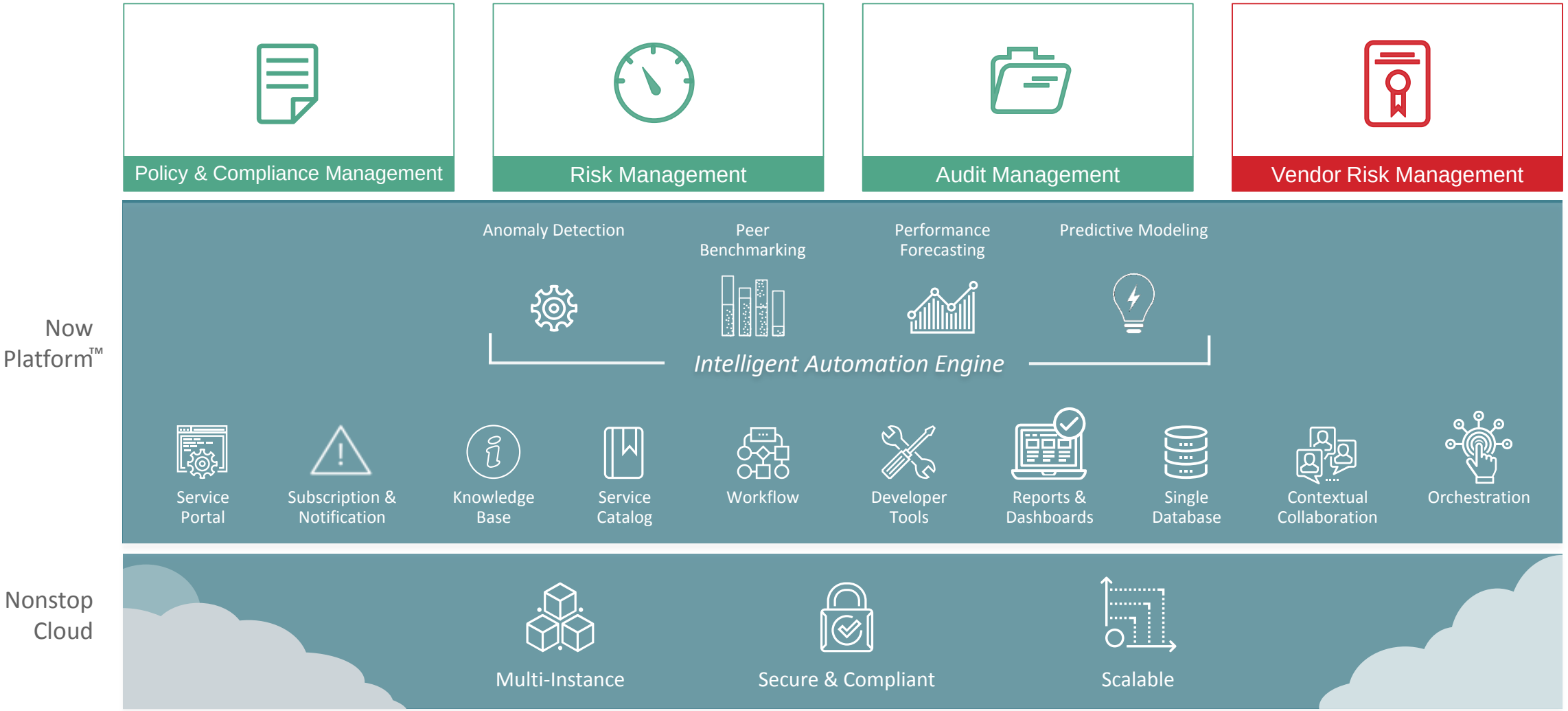


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# ServiceNow® Vendor Risk Management (VRM)



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Vendor Portfolio



Assessment Management



Issues and Remediation



Vendor Portal



GRC Integration

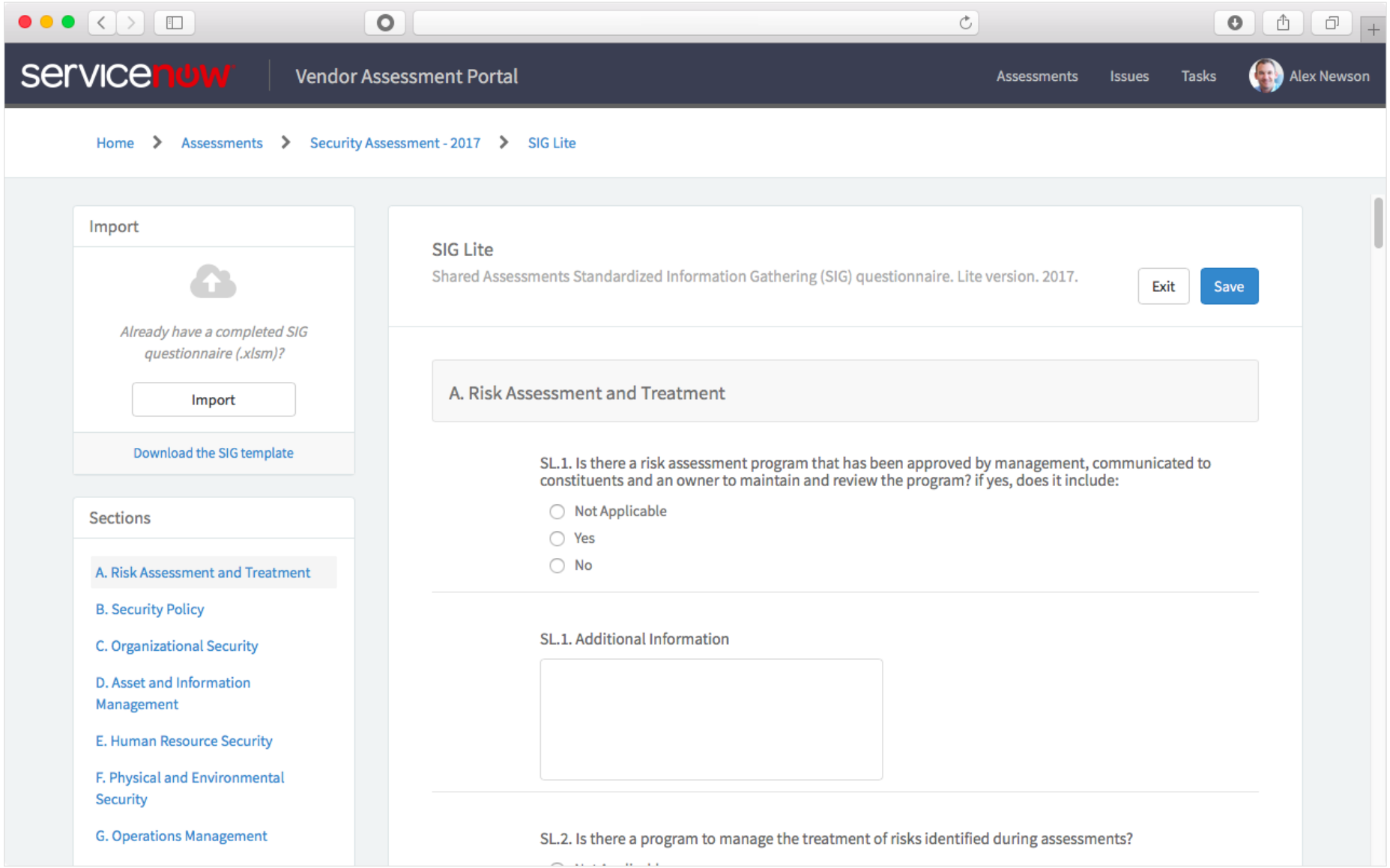


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# Demo



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# Customer Introduction



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Rod Daryabigi
*Supplier Trust Program Manager*
*Global Security Office*

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# Q & A

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# Thank You

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# Thank You

**David Barkovic**

*Director, Product Management, Security Business Unit*

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